

## Privacy Statement

In this privacy statement, we would like to inform you about the processing of personal data. Solidarity and Agrolearning processes personal data in order to give you access to training resources and tools. Therefore, we would like to inform you about how we process personal data.

## Responsibility

Solidarity is responsible for complying with legal requirements regarding personal data. We believe it is essential that the personal data of the users of our platform be handled and protected with the utmost care.

## How do we get your data?

Solidarity obtains your personal data in several ways. For example, access our website or social networks: your name, address, greeting and phone number are processed..

If you contacted us, your personal data may also be processed. Consider, for example, the time you contact our front office by email or phone, or if you sign up for our email newsletter. In this case we process your email address and your name.

We may also process your data that you share online with us, for example through our social networks. This allows us to provide you with specific and relevant information, for example through advertisements and marketing activities.

## What do we do with your personal data?

Solidarity treats your personal data confidentially. We ensure that appropriate technical and management measures are taken to protect your personal data.

## What data does solidarity collect from me?

Solidarity collects various personal data:

- name and address (name, address, place of residence);
- phone number;
- date of birth;
- Greetings;
- email address;

- interaction data (e.g. cookies on our website that improve your user experience or information that is received when you contact us; for example, a note of the conversation is stored).

## **How long do we keep your data?**

Solidarity does not store your personal data for longer than necessary. Our goal is to destroy personal data as soon as we no longer need it. We make your data useless by encrypting, anonymising or deleting it.

## **Share data with third parties**

Solidarity never sells your personal data to third parties. However, we may temporarily share your personal data with a partner who provides services at our request, such as a research office or call center. In addition, we may use vendor computer systems, where the provider also has access to the system in which your personal data is processed. In all cases, we ensure that these third parties comply with good guarantees in the field of privacy and security by entering into data processing agreements with them. A data processing agreement sets out how your privacy is protected.

## **View, modify, or delete your data**

You have a number of rights with respect to your personal data:

- You can correct or delete the information we have requested from you.
- You can indicate what we can and can't use your information for.
- You can ask us to transfer your personal data to another organization.

If you want to make use of these options you can send changes by email.  
[agrolearning@solidaridadnetwork.org](mailto:agrolearning@solidaridadnetwork.org)

## **Changes to our privacy statement**

Solidarity reserves the right to make changes to our privacy statement. Therefore, check this page regularly for possible changes.

